



**Please check [www.NACUSOnetwork.com](http://www.NACUSOnetwork.com) soon as we continue to post updates on NACUSO Meeting Locations, Monday's Golf Outing, Conference Registration, Speaker, Agenda and Sessions. E-mail [connect@nacuso.org](mailto:connect@nacuso.org) with any questions.**

## Conference Attendee Quick FAQs (6/16/21)

- Where is the event?** All NACUSO meetings and hotel rooms are located at the Encore Las Vegas Resort.
- Event Dates?** Monday, November 8 through Thursday, November 11, 2021
- Hotel Address and phone?** The Encore At Wynn Las Vegas is located at 3121 Las Vegas Blvd. South, Las Vegas, NV 89109  
Encore Front Desk: (702) 770-8000. The Encore is connected to the Wynn Las Vegas Resort.
- Hotel Reservations NACUSO Room Rate** Rooms at the Encore are \$259 per night + \$25 daily resort fee + taxes until October 13, 2021.  
We recommend booking ASAP as rooms can sell out prior to the October 13 cutoff date.
- How do I get there? Uber, Lyft or Taxi?** The Las Vegas McCarran International Airport is approximately 3 miles from the Encore Resort.  
One-way Uber/Lyft fares are approximately \$20+ / One-way taxi fares are approximately \$35+.
- Hotel Parking?** The Encore offers complimentary self-parking and valet service for hotel guests.
- Dress Code?** Business casual/Resort attire ... suits and ties not necessary!
- How do I get the Attendee List?** All participants will be able to view the attendee list when the Event Mobile App is available.  
Partners and Sponsors will receive the attendee list in advance (mid October).
- When can I access the Mobile App?** All registered attendees will receive access to the event mobile about two weeks before the event. If you have a past NACUSO conference app we recommend uninstalling and reinstalling when the new version is available in order to avoid password/login errors.
- Where and when is Event check-in?** Conference check-in is from 1:00 – 6:00 pm in the Encore meeting space on November 8.  
All NACUSO events are located in the Encore meeting space. Details will be sent in October.
- If I am an Exhibitor, where do I set-up?** Exhibitors can set-up Monday from 10:00 am to 4:00 pm in the assigned Encore meeting space.  
Exhibit meeting space will be announced in October. Once onsite, exhibitors can stop by the NACUSO Registration desk and NACUSO staff will show you where to set-up.
- I signed up for Golf what do I need to know?** Golfers will meet at the Wynn Golf Club Monday morning (exact time TBD as tee times start at 8:00 am) The golf fee includes a \$25 credit towards lunch (breakfast on your own). We will do our best to accommodate golf pairing requests. Additional golf details will be sent in October.
- Monday's Opening Welcome Reception from 4:30 – 6:00 pm** The Opening Welcome Reception offers light appetizers, beer, wine and non-alcoholic drinks.  
Spouses are welcome and this is a great time to connect with conference attendees and support our Partners and Sponsors before the conference starts.

**I signed up for the Advocacy Breakfast, where do I go?**

For those who signed up for the Advocacy Breakfast, when you check-in for the Conference you will receive your breakfast ticket with your badge. The room location and any other details for Tuesday's private breakfast will be on the ticket. The breakfast is from 8:00 – 9:00 am.

**What meals/dining events are included?**

The following are included with the NACUSO Network registration fee: Breakfast on Tuesday, Wednesday & Thursday; Lunch on Tuesday & Wednesday; Hospitality Receptions on Monday, Tuesday and Wednesday.

**Cancellation Policy for Conference Registration**

Substitutions for the conference are permitted at any time - contact [Shawna@nacuso.org](mailto:Shawna@nacuso.org) Through October 13: The full registration fee will be refunded upon request of cancellation. Beginning October 14: Cancellations will be granted with an administration fee of \$200. November 5: Due to the proximity of the event date, refunds are not available at this time.

**Cancellation Policy For the Golf Outing?**

Substitutions for the golf outing are permitted at any time. Golf fees will be fully refunded if requested by October 13, 2021.

**How do I cancel my Conference Registration or Golf?**

Cancellations or changes to your conference registration can be made by using your e-mail address and the confirmation number and the link given to you when your registration was completed. You may also contact [shawna@nacuso.org](mailto:shawna@nacuso.org) or call (888)462-2870.

**Cancellation Policy for Hotel Reservations With the Encore Las Vegas Resort**

Hotel cancellations will be accepted up to 72 hours prior to confirmed arrival date. The hotel deposit is non-refundable if cancelled within the 72 hours prior to your confirmed arrival date. Cancellation of your NACUSO conference registration does not cancel your hotel room. Please call the Encore at (866)770-7555 or (702)770-7171 to cancel your room. You can also cancel or modify your hotel reservation online using your Encore reservation confirmation#.

**NACUSO Contact Info**

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**Check back soon for more details on Speakers, Breakouts, Sponsorship, Schedule, Awards and General Conference Information at [www.NACUSONetwork.com](http://www.NACUSONetwork.com)**

